



Barriers & friction in remote communication



The US economy loses:



in wasted time clarifying unclear communication

(Dhawan, E. 2018 & Mehrabian, A. 1967)



Frontline disconnect costs:



in lost motivation and poor staff retention

(Perkbox, Cost of employee disengagement)

A lack of free flowing conversation kills serendipity, innovation and company culture

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Problem:

leads to:



Sensory overload costs:



in lost productivity and healthcare expenses

(Marciniak, M., Hindawi and Wiley, 2004)

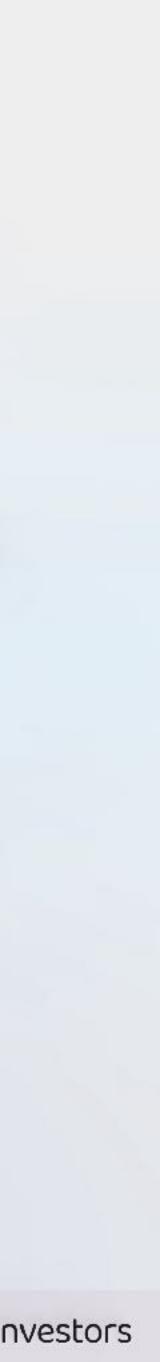
DELAYS

Zoom's audience wastes:



finding their way through the app

(Knock usability testing analysis, 2023)





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Solution

Simplified video calls

Easier, faster & cheaper than the competition

- Connect with 2 clicks in 7 secs
- No need to tab to other windows
- Keep your current application open

Emotional intel / data

Al emotion recognition and data visualisation

- See team social dynamics
- Understand employee
 attitudes & emotions



NOC

Minutes with Meaning

Communication is so much more than words. nocNotes transcribes, summarises and captures the mood of a meeting for deeper insights into team dynamics.



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Facial expressions



Tone of voice

nocNotes time saving; 1h/day/employee 1

Meeting | 12th Dec '23 at 01.26 GMT

Rory & Nev

Discussion points

- Commercial officer for noc.
- Tickets for Good pitch deck.
- Flowrwlas a service provider
- · Impact hustlens as a load for not Document version control in collab context

Executive summary

The monthing convenied to address several crucial aspect Knock Technology, an emerging startup. Key discussional commercial co-founders for Knock Technology, emphasis autable individual to drive the company's commercial an

Additionally, a comprehensive review of the Tickets for G to refine and enhance its content and structure. The team ensuring it aligns with the company's objectives and effect proposition to potential investors and stakeholders.

The meeting also delived into evaluating Floww as a serviand competibility with Knock Technology's operational repotential partnership with Impact Hustlers as a lead for hneed for a strategic collaboration that aligns with the por-

Moreover, the team engaged in a thoughtful discussion control of Google Drive tools, recognizing the Importance management of resources for enhanced productivity an

Overall, the meeting was productive, with a focus on co of Knock Technology, highlighting the company's contra operational efficiency, and sustained growth.

MINUTES

Amsterdam office noe" conversation 12th Jan 2024 (p 16 33 GMT

Elle Middleton R Rory Wate

Summary

- Om Os introductions
- Manalerdam officel progress
- 4m 15a Amsterdam offics challenges er
- om 09s Providing support for Amaterdam office 🗸

Vacancios in Amsterdam 😸

6 8m 42s

Transcript

- Afternoon Rory How's agoing?
- Good thanks, How about you? What have you been up to? Elle
- Yeah, very well thenks. Evelopein really enjoying Amsterdam, it's a great city. Row
- Great stuff! How's the office set up coming along?
- It's looking really good. We're an arack to have the whole team working from there by next week,
- That's great to hear. Well done. How have you found the propers?
- A ficke bit challenging to be nonest. I'm the only person in the office project team out here, so live had to do

Decisions made

10 Amsterdam

Action points

Anisterdam

to Amsterdam

An extra member of staff will be transferred

Rory to visit Amsterdam to assess needs

She to book accommodation for Rory's visit.

Ellie to book travel for Bory's visit to

 Effecto email summary of vacancies. Rory to craft job descriptions for vacancies

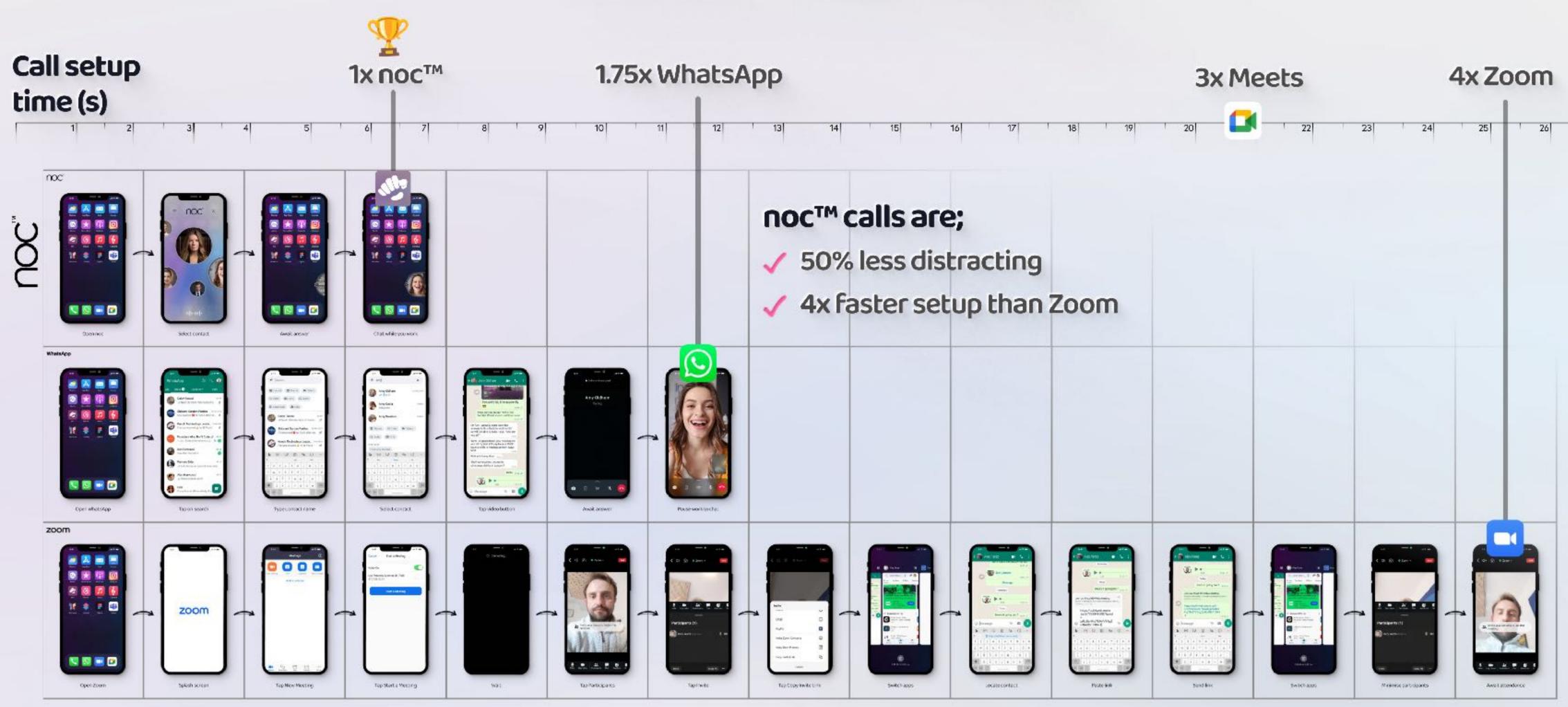
and share with Flig for approval

Rory to advertise vacancies

- All Lees, Do you need somebody out there with you to holp out?



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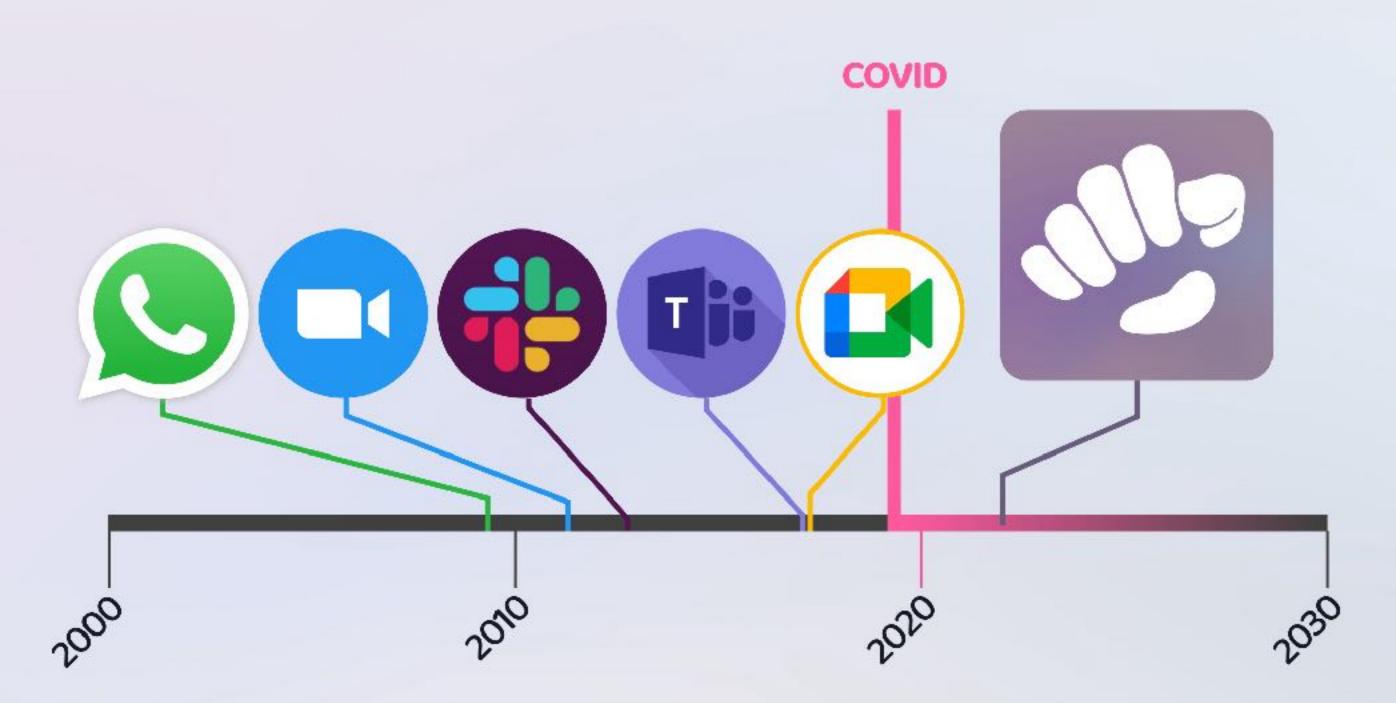
Quicker, easier calling





Competition

Incumbent video calling apps were all founded before COVID; Before "Zoom Fatigue", notification overload and a surge in cases of burnout. Pre-COVID, there was no concern for the limits of human attention.



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NOC™

	noc™	🙆 Meet
Interface	Calming	Distracting
Window switch	Not required	Required
Call setup time	7 seconds	21 seconds
Network	Decentralised	Centralised
Notifications	Low distraction	Distracting
Pro. Cost	£4/user/month	£9.20/user/month

A team of 100 on £45k salaries could save annually;

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Comparison

Zoom	Teams	WhatsApp
Distracting	Distracting	Distracting
Required	Required	Required
27 seconds	20+ seconds	11 seconds
Centralised	Centralised	Centralised
Distracting	Distracting	Distracting
£15.42/user/month	£10.30/user/month	Complex model



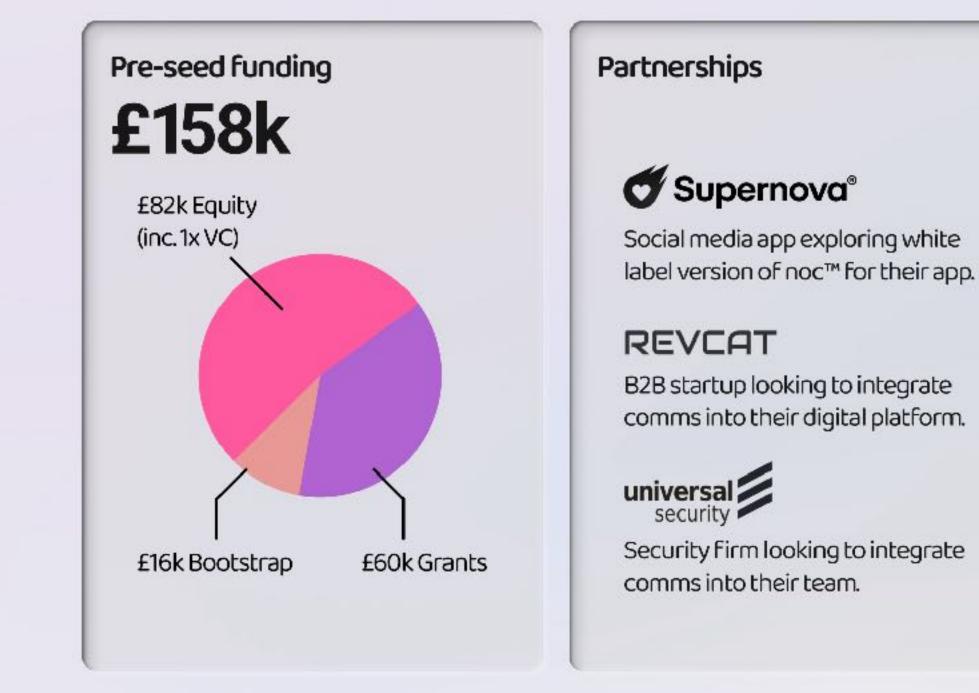
£12k From quicker connections £280k from reduced distractions £600k from auto transcription





Traction

- Launched MVP in February 2024
- Two paying clients | 470 users | £1,880 MR
- LOIs / Interest from 20+ more companies Representing over £1.3m ARR
- Great positive feedback from beta testing users



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Interested clients

Close Brothers

3,700 staff merchant bank with four locations and London HQ.

BBC

21,000 staff broadcaster looking for better remote communication.



200 staff agriculture supplier.

+ several other SMEs

Media coverage



Double page spread booked for Q2'24. Readership of 1.5m+ and eight month distribution cycle.



Shortlisted for Top 5 Digital Workplace Solution Providers 2024 by HR Tech Outlook





Marketing & Sales Channels

Social media: Increase presence on LinkedIn and X/Twitter

Network exploitation: Combine Knock team's collective network and automate early outreach. Connect with academic leaders to raise awareness of noc[™] / economic theory

Business press: Capitalise on interest from journalists and academic partners to feature in publications

Use research findings and quant data to prove cost saving, then approach UK and USA government contacts with product offering

Customer Groups

Target: Professionals / office workers (43% of US workforce = 72m & 26% of UK workforce = 8.6m)

Start with: Senior execs. and thought leaders in creative and finance.

Growth: Other white collar industries, remote healthcare (govt. tender opportunity expected).

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Go to Market

Strategy / Activities

Strategy: Increase demand by making noc[™] membership exclusive. In first few months, release only to senior, influential figures.

- Access noc[™] by invitation only, or join waiting list
- Release to senior executive/influential figures (Post-it) Notes strategy)
- Members can invite only six people
- Make responding to a noc[™] invite extremely simple
- Eventually release a self-serve registration option and open up to markets

Product Development

Expand feature offering of noc[™] with additional complimentary products including nocNotes and nocEntel.

Integrate with third party platforms e.g. Calendly, including white labelling partners



Intellectual property

UK trademark approved: **noc™**

Patents pending:

- Knock knock graphic animation
- Unique network architecture
- Recording emotion from facial expression
- Recording emotion from tone of voice
- Transcription & summarisation algorithm
- Data visualisation of emotion

TRADE MARKS REGISTRY



REGISTRATION CERTIFICATE

Great Britain and Northern Ireland

Trade Marks Act 1994 of

I certify that the mark shown below has been registered under No. UK00003927235 effective as of the date 27/06/2023 and has been entered in the register on 08/12/2023

Signed this day at my direction

Aday Williams

Adam Williams REGISTRAR

Representation of Mark

noc

The mark has been registered in respect of:

Class 9: Artificial intelligence software;Artificial intelligence apparatus;Artificial intelligence software for surveillance;Artificial intelligence software for analysis;Artificial intelligence and machine learning software;Interactive software based on artificial intelligence;Software for the integration of artificial intelligence and machine learning in the field of Big Data.

Class 42:

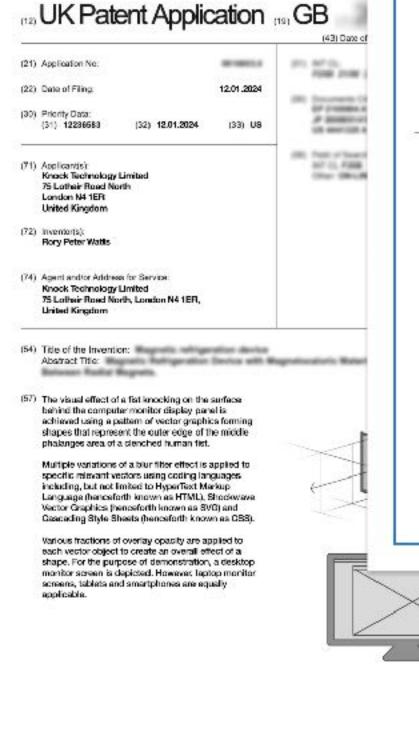
Research in the field of artificial intelligence; Research in the field of artificial intelligence technology; Providing artificial intelligence computer programs on data networks; Platforms for artificial intelligence as software as a service [SaaS].

In the name of Rory Peter Watts

2464184

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Intellectual Property Office is an operating name of the Patent Office.









Rory Watts, BA Founder, CEO

2x founder with 15 years in strategic digital design. Expert in agile product development. 6x industry awards. Connected in tech and Finance.

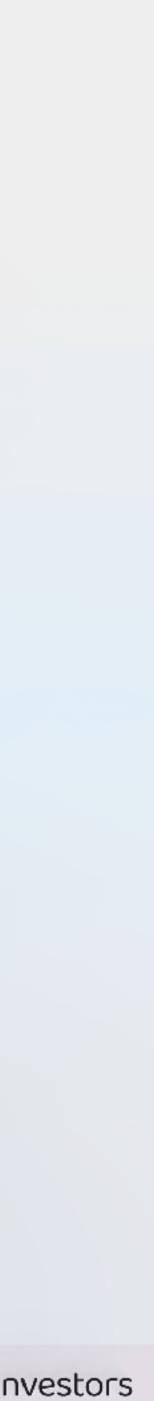
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Founders

Frances Eida-Miles, BA

Co-Founder, CXO

Experienced empathetic user researcher with 15 years experience consulting for firms such as AKQA, UBS, Christie's, Nike, Yahoo and EY.



for your Attention





UCL

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